

NORTHWEST TERRITORIES PUBLIC UTILITIES BOARD

Northwest Territories Power Corporation
2022-2023 General Rate Application

Public Session

Yellowknife, NWT
September 8, 2022

Before the Northwest Territories Public Utilities Board:

Gordon Van Tighem - Chairman
Tina Gargan - Vice-Chairman
Myra Berrub - Member
Danny Yakeleya - Member
Joe Auge - Member

Appearances

Public Utilities Board:

Ayanna Ferdinand Catlyn - Counsel
Raj Retnanandan - Consultant
Doris Minoza - Secretary
Louise Beaulieu

Northwest Territories Power Corporation:

Paul Grant - Chief Financial Officer
Doug Prendergast - Manager, Communications
Erin Ladouceur - Director, Customer Service

INDEX

Carl Cox Addresses the Panel	2
Don Jaque Addresses the Panel	6
Opening Statement by Northwest Territories Power Corporation	16
Thebacha MLA Frieda Martselos Addresses the Panel	22
Salt River First Nation Addresses the Panel	26
Fort Smith Métis Council Addresses the Panel	27
Town of Fort Smith Addresses the Panel	29
Thebacha MLA Freida Martselos Addresses the Board	31
Councillor Dianna Korol Addresses the Panel	35

1 MR. VAN TIGHEM: Well, we've reached the appointed
2 hour. There are some people that are booked to speak, but not until 8
3 o'clock.
4 Has anyone signed up here?
5 Okay. Well, so rest your weary heads. Once the pictures light up,
6 we'll proceed. No point in greeting nobody.
7 How do we get Fort Smith online?
8 FORT SMITH BOARD STAFF: We have Fort Smith.
9 MR. VAN TIGHEM: Is there anybody there?
10 FORT SMITH BOARD STAFF: There is. I'll get a number.
11 Fort Smith's ready to rock and roll, guys.
12 MR. VAN TIGHEM: Can't see your picture.
13 FORT SMITH BOARD STAFF: There we go. Can you see me now?
14 MR. VAN TIGHEM: I can see you. Who do you have
15 with you?
16 FORT SMITH BOARD STAFF: I got a few people in the room here.
17 I've got a Dianna Korol, Ann Pischinger, and we got the mayor here as
18 well.
19 MR. VAN TIGHEM: Okay. No Frieda?
20 FORT SMITH BOARD STAFF: Not yet. But I believe she's -- I think
21 someone said she'd be coming around 8ish, I think.
22 MR. VAN TIGHEM: Yes. So we have -- we have a
23 preamble. I don't know if this would be the time to give it. Is there anyone
24 that's there that's booked to speak?
25 FORT SMITH BOARD STAFF: We got two that signed up as they

1 questions, and then we can carry on from there.

2 Carl Cox Addresses the Panel:

3 CARL COX: All right, thank you. You can hear
4 me okay?

5 MR. VAN TIGHEM: I can hear you well.

6 CARL COX: Okay. So I wasn't planning on
7 speaking tonight but I guess too for lack of other speakers, I'll say my
8 piece.

9 So I'm just -- I'm really curious as to what the Power Corp's power --
10 or business model is. It doesn't make sense to me. So you're in the
11 business of selling power. So obviously the more product you can sell, the
12 better off you would be. Yet here in Smith, in a hydro community where
13 we have lots of extra power, you guys are pricing yourself out of the
14 market. Everybody wants to use less and less power. You know, you
15 have organizations like Arctic Energy Alliance who are doing everything in
16 their power to make us use less of your product. You're raising your
17 prices to the point where nobody wants to use your product.

18 So how does that bode for you guys to work in the future? The
19 more rates go up, the less power we're going to sell. The more
20 energy-efficient products we're going to put in -- I just put a new hot water
21 tank in my house that drops my power bill by a hundred dollars a month.
22 So that's a hundred dollars less revenue for you guys, and now of course
23 you're trying to make it up other ways.

24 Dennis has shown that solar is feasible here. I'm looking at
25 building a new house in the next, you know, year or two, and I've already

1 priced it out, going off grid and going completely solar is fairly feasible.
2 So, you know, solar costs are dropping radically. Hydro rates are
3 proposed to go up dramatically. I don't understand how this business
4 model works where you guys think you're going to sell more power and be
5 able to recoup costs. So I just -- if somebody can explain that to me, it
6 would make -- it would be very helpful.

7 So my thought would be that here we have excess power. It would
8 make way more sense to sell power, as much power as you possibly can.

9 You know, I have an electric furnace in my house. It never runs
10 because I don't -- I run a wood stove. Power is too expensive. I don't
11 mind burning wood. But, you know, a friend of mine just had to put in a
12 hot -- a new furnace. It's \$13,000 for a new oil furnace now, not including
13 the \$5,000 plus for a new oil tank.

14 You know, it's been a long time since I put in my electric furnace. It
15 was -- I want to say I bought my furnace for 1200 bucks. Less than \$2,000
16 plus some electrical work.

17 You know, you guys have the power there to sell to us. Why aren't
18 you making it competitive to compete with oil or propane or whatever else
19 is there? So if somebody can explain that to me, it would be very
20 beneficial. Thank you.

21 MR. VAN TICHEM: Thank you. Is there an explainer?

22 A MR. GRANT: Okay. My names Paul Grant. I'm
23 the CFO with the Power Corporation. Thank you for the question.

24 And there are some ways that the Power Corporation is trying to
25 get extra sales of the Taltson hydro system. And by adding extra sales, it

1 would allow us to hopefully control some of the cost pressures in the
2 Taltson zone.

3 We do have electric heat for commercial customers, unfortunately
4 not for residential customers. There's a regulated rate for electric heat.

5 When we -- we expand to Hay River, we'll also be trying to sell
6 electric heat in Hay River, which again would add sales. Adding sales is a
7 zero sum game here sometimes when we take what it costs to produce
8 power in the zone, and then it gets -- you know, in the simplest model, it
9 gets divided by the number of kilowatt hours that we sell. The more
10 kilowatt hours we sell, the more we can divide the total costs of running
11 that zone.

12 There's other things that we're doing to increase electricity sales
13 out of the Taltson zone. We will be -- we're working on adding a
14 transmission line to other Thermal communities which would allow us to
15 sell Taltson power to more customers, again, increasing our sales which
16 allows us to further divide those into our costs.

17 And we're also looking at industrial customers which would also
18 increase sales and reduce -- or increase sales and allow us to divide the
19 costs over a greater number of sales.

20 MR. VAN TIGHEM: Thank you. Any redirect?

21 If not, Don Jaque, it would be -- oh, what's happening? Oh, he's
22 back. Sit down. Relax. Sorry.

23 Go ahead, sir.

24 CARL COX: So just another question regarding
25 industrial customers, or more -- maybe more of a story.

1 mining customers from many years ago. Unfortunately, industrial
2 customers have their own timeframe. But we do try to engage early
3 enough so that we are able to take advantage -- or they're able to take
4 advantage of green energy when they can.

5 But we are currently working with a couple industrial customers
6 which hopefully will come to fruition in the not-too-distant future.

7 As for creating an electric heat rate for the residential customers in
8 Fort Smith or Fort Resolution or soon to be Hay River, this is something
9 that I'm sure the GNWT is looking at, and hopefully they would come up
10 with a response on that as well.

11 MR. VAN TIGHEM: Thank you.

12 All right, Don.

13 Don Jaque Addresses the Panel:

14 DON JAQUE: Where do I go? I have to stand?

15 Oh, my goodness.

16 MR. VAN TIGHEM: You don't have to, but it's available
17 for your convenience.

18 DON JAQUE: I'm an old man.

19 MR. VAN TIGHEM: Yes.

20 DON JAQUE: Are you going to hold me to 10
21 minutes?

22 MR. VAN TIGHEM: No. You can have 11, 12.

23 DON JAQUE: I knew you would be understanding.

24 Just for the -- is this on? Am I live? Just further to what Carl was
25 saying, I built an office building in Fort Smith. I put in electric furnaces. I

1 pulled them -- I pulled the electric furnaces out and replaced them with oil
2 furnaces. Power was too expensive, far too expensive relatively. And I'm
3 now looking at ways to replace the air conditioning, which is really
4 expensive in the summertime, with an alternative to electric power.

5 So for the board members, my wife was on the PUB for a number
6 of years. And I went to all the conferences, and I was the fly on the wall. I
7 watched you guys at work. It was really interesting. Watched the lawyers
8 bill those incredible amounts of money at the hearings. Just amazing.
9 And I attended all the wonderful conferences nationally too. Had a good
10 time.

11 Okay, I have a number of points I'd like to make. The first three are
12 sort of housekeeping things, and the remainder are a challenge to the
13 PUB. And I'd be happy to entertain any questions.

14 It's my understanding the cost of electricity for the people of Hay
15 River includes the cost of distribution back at power and management by
16 NUL, which are extraordinary expenses compared to those incurred by
17 NTPC customers in Fort Smith and Fort Resolution, yet the rates do not
18 accurately reflect that.

19 In fairness to the people of Fort Smith and Hay River, should --
20 people of Fort Smith, Hay River should receive power at the same rate as
21 the wholesale rate provided to -- I'm sorry. Fort Smith should receive
22 power at the same rate as the wholesale rate provided to NUL for
23 distribution in Hay River. Expenses incurred in Fort Smith and in Fort
24 Resolution are comparatively less, and that should reflect -- be further
25 reflected accurately in the rates applied in those two communities. I ask

1 that you have that investigated and the rates adjusted to reflect fairness
2 and what is just.

3 Secondly, it's my understanding that government clients in the
4 Taltson zone pay a relatively lower rate than in other zones across the
5 NWT which means that nongovernment users, meaning ordinary citizens
6 and businesses, pay more of the share of the cost of NTPC operations in
7 the Taltson zone than in other zones. That is unjust and unfair.

8 An extra cost burden on the ratepayers in the Taltson zone, I ask
9 that this be investigated by the PUB and that government rates be
10 increased in the Taltson zone to bear their rightful share of costs.

11 Notice I'm putting the onus on the PUB. I appreciate that you're the
12 just and unbiased adjudicator, but I think it's your responsibility to be
13 proactive in these matters.

14 Thirdly, I'm concerned about a mess that was created by NTPC in
15 Fort Smith that has gone unnoticed and will both add costs to ratepayers
16 and may penalize individual businesses if the matter's not managed by an
17 outside agency such as the PUB.

18 After -- about five years ago, NTPC commenced a program of
19 replacing all the power poles the length of McDougal Road, which is the
20 main street of Fort Smith. Note that this was done without any
21 consultation with the local government or any other community agency.
22 Note, too, that this was a major and costly replacement of infrastructure
23 with no community consultation in spite of the fact that various community
24 leaders had been told over time that the use of electricity to heat homes in
25 Fort Smith was impractical because of the increased demand load on the

1 system that would require costly infrastructure upgrades. And yet this
2 upgrade, major upgrade, took none of that into consideration.

3 The endeavour included the changeover of all of the poles to much
4 taller poles all the way down main street, apparently the standard use in
5 Ontario, where the NWT had always used shorter poles. The project was
6 interrupted and never completed and stands today unfinished. It was a
7 multi-million-dollar project, I suspect.

8 What I was told by an NTPC employee at the time was that the
9 NTPC manager in charge of the project quit the corporation, moved to
10 another job, and left no plans for the project behind. And so they had to
11 wing it after that.

12 Aside from the obvious incompetence involved, my concern is that
13 the NTPC electricity clients in Fort Smith will bear the inordinately high
14 expenses involved over the long term as that mess is fixed up, which
15 would be unjust. And also that individual businesses that have their
16 transformers attached to their buildings serving the -- serving their
17 buildings will have to bear the cost of transferring the transformers from
18 the lower poles to the upper poles, and in some cases the wires are too
19 short. In my case, in my building, I have a situation like that, and I had
20 underground power installed because I felt overhead wires were unsightly,
21 and now I'm told that in order to redo the whole thing, they will put in
22 overhead wires, and I will have to pay all those costs.

23 So it's a mess, and somebody has to call the Power Corporation
24 into account. I'm asking the PUB to do that, please.

25 So those are housekeeping items. And I would like to move more

1 broadly to issues of how the rate structures are made and then into the
2 role of the NTPC -- of the Public Utilities Board.

3 How's my time doing? I'm good? Okay.

4 I wish to next address the rate structure in communities served by
5 the Taltson Dam and how it's predicated on the caveat that there needs to
6 be two approaches within the rate structure, that customers be in the
7 categories of either uninterruptible power or interruptible power.

8 You, the Public Utilities Board, have long known, or you should
9 know, that this approach is a poor policy, but you have ignored it. It is also
10 unfair and unjust and obviously a waste of potential revenue. Now, this is
11 similar to what Carl was pointing out. He's talking about the grassroots,
12 on-the-ground result of all of this. I'm talking about the philosophy behind
13 the whole thing.

14 The wasted power at the Taltson -- about half the power at the
15 Taltson Dam is wasted daily, weekly, yearly, per decade. And that's been
16 going on since the Pine Point Mine shut down over 35 years ago.

17 Close to half its current capacity, if sold, could be used within the
18 system to subsidize the power costs of all NWT citizens, which you are the
19 spokespeople for the -- or the guardians for. Right? So I'm calling upon
20 you to act on this.

21 Wasting that power loses the opportunity to generate revenue to
22 subsidize the power system that will support all citizens of the NWT. So
23 what Carl was talking about, lower the rates for the south -- for the four
24 connected communities in the South Slave, generate more revenue like
25 that, and you net make money off of it. Right now the system is

1 encouraging people to leave using electrical power.

2 For years, we in Fort Smith have been told that the unused power
3 available at the Taltson Dam could only be accessed in the community if it
4 were designated interruptible power. That is to say if another large client
5 such as a mine were to come along, the power that we would be using
6 would no longer be available to the people in Fort Smith and would be
7 given instead to that new client. We'd be cut off.

8 That is no way to do business. I've been an entrepreneur in the
9 Northwest Territories, in Yellowknife. I have businesses here in Fort
10 Smith, and I've operated in Hay River. I know a little bit about business.
11 That's just the absolute wrong way to do business.

12 If I were a manufacturer of widgets, and I only sold half the widgets
13 I created and threw the other half away, would that make sense? To tell
14 potential buyers that I'm throwing those half away because I am waiting for
15 a big rich buyer to come along to buy my remaining half of my widgets that
16 I manufacture, that's just stupid.

17 Since the Pine Point mine shut down 35 years ago, this
18 incompetent approach has wasted hundreds of millions of dollars of
19 revenue for the people of the Northwest Territories. Hundreds of millions
20 of dollars. And it's -- the math is there. Find it out. It's your responsibility,
21 please. Find that out. Find out just alone what the government buildings
22 in the Northwest Territories cost to heat with oil every year.

23 I got those figures from DPW when Joe Handley was premier. And
24 at that time -- well, it was a while back. That time the waste was about
25 \$10 million a year. And that was those year dollars.

1 So think about it. That's a lot of money. We're throwing it away.
2 All of us. It's the Power Corporation's responsibility, but they're not doing
3 it. It's your responsibility, but you're not doing it. You're not shouldering
4 those responsibilities and properly husbanding those resources.

5 So the other side of that is we're supposed to be getting off oil;
6 we're supposed to be faced with this crisis of climate change. The
7 opportunity to get off oil there for all of the South Slave communities is
8 huge. Instead of supporting Shell and Esso and having those trucks serve
9 our houses all winter long, we could be on electrical power from the
10 Taltson Dam, heating our homes that way. So my last challenge here to
11 the PUB is about -- partly about that because I know that you will say, well,
12 it's not up to us; that's government policy. So -- and keep in mind I'm just
13 asking you to investigate and make it known. Get the information out
14 there so at least the government MLAs will know that and be able to make
15 good decisions from it.

16 So lastly I'll speak about the Government of the Northwest
17 Territories and again what I think your role should be.

18 Over the past 15 years, the GNWT has contemplated expanding
19 power generated from the Taltson system and expanding that power,
20 installing a large power line to the south, and selling electricity to the
21 province of Saskatchewan.

22 So I wrote stories as a journalist about this. I was a publisher of the
23 Northern Journal for 40 years. I wrote news stories about this year after
24 year after year. This is about what the plan was by the Government of the
25 Northwest Territories: Expand the Taltson system, put a power line into

1 the Saskatchewan grid, sell power down there, make lots of money. But
2 Saskatchewan is next door to Manitoba, which is a net exporter of hydro
3 power and has a vast potential remaining. That would be the competition.

4 Manitobans -- I phoned the Power Corporation of Manitoba.
5 Manitobans pay 9 cents per kilowatt hour across the province for power.
6 The province-wide retail price electricity sells for, to all consumers, is 9
7 cents per kilowatt hour. Of course Manitoba would sell bulk power to
8 Saskatchewan at a wholesale price in competition with the NWT
9 government. So it would be roughly half that amount.

10 So let's say Manitoba's selling power into Saskatchewan for 5 cents
11 a kilowatt hour. Not even half of what they charge their ordinary citizens.

12 The NWT government, in order to sell Taltson power down there,
13 after spending hundreds of millions of dollars on that power line, would
14 have to undercut the Manitoba government less than 5 cents a kilowatt
15 hour. So it would be, what, 3.5? 4? 4.5 cents a kilowatt hour? In the
16 meantime, we're all paying 30 cents a kilowatt hour up here.

17 So where's the sense of that? Where's the justice of that? In other
18 words, the whole plan was ridiculous.

19 The PUB is supposed to promote fairness within the rate structure
20 on behalf of the people of the NWT. As such, it is incumbent upon the
21 PUB to look into such things and produce information acknowledging
22 them on behalf of the citizens. I bring that up because the NWT
23 government's primary economic development plan right now is to put a
24 power line under Great Slave Lake and run a road and a power line to the
25 Slave Geologic Province to stimulate mines there. So the price tag on it

1 right now is \$2.1 billion. Money has been applied to the federal
2 government, and money -- the studies are underway. I think -- what did we
3 get so far? \$75 million for studies? Something like that a couple years
4 back.

5 So the idea is that those power lines into the Slave Geologic
6 Province hundreds of kilometres east of Yellowknife are going to bring
7 affordable power to mines out there. Affordable power.

8 So what's that affordable power going to cost?

9 Well, I'm guessing similar to the cost that we would end up selling
10 the power to Saskatchewan if we went that other way. So we're talking 3,
11 4, 5 cents a kilowatt hour.

12 That's -- that's what's going to make those mines economic, right?
13 Because they're not going to be economic otherwise.

14 So we have to build the road; we have to build the power line; we
15 have to expand Taltson; and we have to sell the power at a really cheap
16 rate. And in the meantime, the citizens of the NWT are paying a really
17 expensive rate. So we're essentially subsidizing that power for the mines.

18 Now, where's the justice in that?

19 It's a mess. It's corrupt. It's stupid. It's government policy. That's
20 our number one economic development policy for the Government of the
21 NWT. \$2.1 billion is going to be spent on that. Not schools, not hospitals,
22 not roads. On that.

23 And instead, what the Power Corporation could be doing is
24 lowering the price in the South Slave to 12 cents a kilowatt hour or
25 thereabouts, which makes it competitive to oil, and then all 5,000 people in

1 the South Slave would move to electric heat for their houses and their
2 water and their office buildings, and that would be revenue for the NWT
3 government.

4 I don't think that 2.1-billion-dollar boondoggle will ever happen.
5 And I didn't even talk about the fact that once the mines are finished, that
6 would be stranded capacity. We would have that power sitting out there
7 and doing nothing in the middle of nowhere. That's a whole other thing.
8 But we need sensibility in all of this. And the government, over time, is --
9 is tilting at windmills, you know, fairy castles in the sky about this stuff. It
10 needs to have some grounded common sense. And I ask the PUB,
11 investigate this stuff. Find out the information about it. Find out what's
12 going on when these things are actually in process and put the information
13 out there so that -- and do your jobs, please, so that good decisions can
14 be made on all of this, and the kind of thing that Carl just talked about is
15 actually going to happen: The ordinary citizens of the NWT will get a fair
16 deal then. Thank you very much.

17 MR. VAN TIGHEM: Any response or comment?

18 A MR. GRANT: No.

19 MR. VAN TIGHEM: Okay, thank you.

20 Thank you, Don. We've had these discussions before, so...

21 DON JAQUE: Many times.

22 MR. VAN TIGHEM: Yes.

23 Back to Fort Smith. Do you have people that have arrived there
24 yet?

25 FORT SMITH BOARD STAFF: We have two members of the Fort

1 Smith leadership committee coming up now.

2 MR. VAN TIGHEM: Prior to their presentation, I would
3 like to give the Power Corporation an opportunity to do an overview of
4 what it is that we've been working on here for the last several days.

5 MLA FRIEDA MARTSELOS: So are we on?

6 Hi, Frieda. Can we let the Power Corp say a few words before you
7 guys?

8 MLA FRIEDA MARTSELOS: Yes.

9 MR. VAN TIGHEM: Over to the Power Corp.

10 Opening Statement by Northwest Territories Power Corporation:

11 MR. PRENDERGAST: Good evening. I'm Doug

12 Prendergast, manager of communications for the Northwest Territories
13 Power Corporation. We're pleased to be here tonight to provide a
14 high-level overview of our General Rate Application, or GRA, before we
15 hear from additional members of the public.

16 I'm going to start with a couple of brief comments on the GRA
17 process itself. Just so everyone understands, as much as anything, a
18 GRA is a public financial review of how NTPC spends the money it
19 receives from customers to ensure customers are receiving fair value from
20 those rates.

21 In our application, NTPC provided detailed accounting of the
22 anticipated cost to deliver power across the NWT over the next two years.
23 This includes items such as operating and maintenance costs, which
24 includes labour, capital cost, and the cost of fuel amongst other items.
25 NTPC has proposed new rates that will allow it to meet those anticipated

1 costs. In order to reduce the short-term impact of necessary rate
2 increases, NTPC has proposed that the rates be spread over two years.

3 It's not possible, as our previous speaker referred to, to discuss
4 electricity rates without noting the significant role and contributions of the
5 Government of Northwest Territories to help keep rates as low as
6 possible. The GNWT is responsible for establishing energy policy. NTPC
7 is responsible for delivering power to customers. Those are two very
8 separate items.

9 Policy is based on government priorities. As our sole shareholder,
10 it is important that NTPC is in alignment with the GNWT on key matters of
11 energy policy. And we do have many of the same priorities. There may
12 be disagreements from time to time on how to do things, but the priorities
13 are consistent. Primarily, keeping rates as low as possible, maintaining
14 reliable electricity systems and, more recently, reducing greenhouse gas
15 emissions from electricity generation to help achieve the targets
16 established in the 2030 Energy Strategy. In communities served by
17 NTPC, for instance, government customers pay higher electricity rates
18 than other customer classes, helping to mitigate upward pressure on rates
19 for residents and businesses.

20 One of the most notable ways in which the GNWT helps to keep
21 rates lower is through the Territorial Power Support Program, or TPSP.
22 The TPSP was established to ensure that all NWT households can, with
23 modest energy saving efforts, pay the same power rate as households in
24 Yellowknife. The TPSP does not apply to businesses or to residential
25 customers in zones where the rates are already below Yellowknife rates,

1 such as the Taltson zone.

2 So what are we asking for in this GRA?

3 We've worked very hard over the past several years to control our
4 costs. Generally speaking, we have kept most controllable costs at or
5 below the rate of inflation. Unfortunately, factors beyond our control have
6 more than offset the benefits received from our cost control efforts. Based
7 on NTPC's current situation, financial situation, we require and have
8 requested the following:

9 Rates that will collect \$8 million in additional revenue from
10 electricity sales to reflect the current cost of delivering electricity to
11 customers. This works out to about a 7.3 percent increase in revenue
12 over five years, so that's 2018-19 to 23-24, because base rates have not
13 been adjusted since 2019. The proposed new rates are based on our
14 forecasted costs for 2022-23.

15 We -- NTPC has included in this GRA anticipated savings in diesel
16 expenses once the Inuvik wind project begins to generate electricity
17 sometime early next-year.

18 A bit of history:

19 Prior to 2010, we had community-based rates in the NWT. Each
20 community had its own rate, and there was quite a range in rates, even
21 within the same geographic area, based on local conditions and other
22 factors. In 2010, the then minister responsible for the Public Utilities
23 Board issued electricity rate policy guidelines to the PUB, ordering that
24 three rate zones be established based on the primary generation source
25 used in each community. This results in the structure we have today with

1 a Snare zone, a Taltson zone, and a Thermal zone. And then we have a
2 little bit of an outlier, which is the community of Norman Wells. The
3 guidelines in that 2010 directive did indicate that Norman Wells should
4 become part of the Thermal zone at a later date.

5 This table shows the proposed increases contained in the GRA for
6 the three rate zones and in Norman Wells. If accepted by the PUB, the
7 Snare and Thermal zones will see increases of 2.5 percent in each of the
8 next two years. If accepted by the PUB, the Taltson zone and Norman
9 Wells will see larger increases, 10 percent and 10 percent, due to specific,
10 local, or regional issues.

11 Each rate zone has its own unique pressures. In the Snare zone,
12 inflation and flat electricity sales are key -- key factors. In the Thermal
13 zone, NTPC has been required to make significant investments in new
14 plants and replacement generators. These costs have been partially
15 offset by an increase in lower cost LNG production -- or generation in
16 Inuvik, and by the addition of a renewable generation in several of the
17 smaller communities.

18 The situation in the Taltson zone and Norman Wells is a little more
19 complicated, and we do acknowledge that, as NTPC is also addressing
20 some legacy issues that have kept electricity rates below where they
21 should have been in recent years. We're happy to discuss these legacy
22 issues in response to any questions that may come up later tonight or
23 tomorrow morning.

24 There's a number of factors that impact the cost of delivering
25 electricity sort of globally and the rates that must be charged to pay for

1 that service. Among the key factors, which are relevant in all rate zones,
2 sales are declining. The assets used to provide electricity service are not
3 easily downsized when sales decline, so the cost of the infrastructure is
4 unchanged, but there are fewer sales over which to spread those costs.
5 Operation and maintenance costs are also -- do not decline significantly.

6 Something many of you have heard about for several years: Aging
7 infrastructure. Our assets are aging, and the cost to maintain those
8 assets increase as they get older, and there's need to invest in
9 refurbishment and/or replacement of critical assets, such as hydroelectric
10 plants, thermal plants, transmission lines, power poles.

11 The lack of industrial -- of new industrial sales is an ongoing
12 challenge and something that Mr. Grant discussed earlier.

13 Climate change: We're facing higher costs due to increased
14 extreme weather events - lightning, flooding, forest fires, high winds, and
15 also receding permafrost.

16 Fluctuating oil prices, particularly over the past year, are certainly a
17 challenge to NTPC as a corporation, as it is to all of us as individuals.

18 However, looking to the future, we recognize that rate increases
19 can't be the only solution. There are challenges facing the electricity
20 sector in the NWT. We acknowledge that. But customers have to see
21 balanced efforts and a plan for the future in order to have greater
22 confidence in NTPC.

23 We've developed a strategic plan that has two primary goals: We
24 want to reduce the gap between electricity rates in the NWT and the
25 Canadian national average while at the same time achieve the 25 percent

1 greenhouse gas reduction target for electricity generation that is included
2 in the GNWT's 2030 Energy Strategy. We've been moving forward with
3 this strategy over the past several years and will continually share
4 information about our progress with the public and other stakeholders.

5 Building stronger partnerships with community and Indigenous
6 governments and Indigenous organizations is one of the keys to the
7 success of our strategic plan.

8 So just to wrap things up, it is important to remember that the
9 GNWT is NTPC's sole shareholder, and our relationship with them is
10 critically important to achieving the priorities of moderating electricity price
11 increases, maintaining and improving reliability of electricity systems, and
12 reducing greenhouse gas emissions.

13 At this point, that concludes our presentation, and I'll pass it back to
14 the Chair.

15 MR. VAN TIGHEM: Thank you, Mr. Prendergast.

16 Before we're joined by Mrs. -- MLA Frieda Martselos, just as an
17 introduction, my name's Gordon Van Tighem, I'm the chairman of the
18 Public Utilities Board. To my left is Tina Gargan, vice-chair, and Danny
19 Yakeleya, board member, and to my right are Ms. Myra Berrub and Joe
20 Auge, members of the board.

21 I also have the board secretary, Doris Minoza, and her assistant
22 Louise Anne Beaulieu, in addition to our consultant Mr. Raj Retnanandan
23 and Ms. Ayanna Ferdinand Catlyn, our board counsel.

24 Earlier today we heard representations by a representative of three
25 different regions in the Northwest Territories. And from that, a number of

1 undertakings, information, and -- additional information was requested of
2 the Power Corporation which is due by October 14th. And we'll go
3 through a round of information requests, responses, argument, and reply.
4 And we should have a decision early in the new year. However, we still
5 have input to receive from the communities.

6 And I would welcome Frieda Martselos.

7 Thebacha MLA Frieda Martselos Addresses the Panel:

8 MLA FRIEDA MARTSELOS: So thank you, Mr. Chair. With me
9 tonight is the Chief of the Salt River First Nation, Dave Poitras; our Mayor
10 Daniels for the Town of Fort Smith; and Allan Heron, who represents the
11 Fort Smith Métis Nation. So --

12 MR. VAN TIGHEM: Welcome to all.

13 MLA FRIEDA MARTSELOS: -- I have a presentation to make,
14 and then they're each going to add to that presentation at the end, okay?

15 So Mr. Chair, I first would like to have -- thank you for letting us do
16 this presentation tonight.

17 And as the leadership and as the MLA fo Thebacha, I am here
18 representing all the people of Fort Smith, which includes Indigenous
19 people, non-Indigenous people, seniors, low-income people, and the
20 business community, among others. I have spoken to nearly all of my
21 constituents about the NTPC's proposed power rate increases for 2022-23
22 which would unfairly raise the cost of power for people living in the Taltson
23 zone, which includes Fort Smith.

24 Under the proposed rate increases, the Taltson zone would see a
25 20 percent increase in power costs over two years. Based on what I've

1 heard, I can say with certainty that all Fort Smith residents are firmly
2 opposed to these proposed power rate increases. It is totally unfair to
3 increase rates so much so soon, especially when the costs are not equally
4 distributed across all NWT communities.

5 To compare, NTPC proposed only a 5 percent increase over two
6 years for nearly all other NWT communities. That equals a 2.5 increase
7 each year versus a 10 percent increase each year over the next two years.
8 However, the NWT Public Utilities Board is a neutral body that provides
9 oversight over power rate increases in the NWT. This year's rate
10 recommendation by NTPC is unreasonable, unjust, and unacceptable. I
11 look at it from the point of view of the average person, and the proposed
12 rate increases are too much for Fort Smith. We must consider factors
13 such as the rising cost of living, the financial impact on our vulnerable
14 populations, and how surplus power is utilized within our power grid. If the
15 Taltson hydro facility were situated anywhere else, especially in the
16 capital, there would be much more planning into how surplus power is
17 used from the Territories' largest hydro dam. But since we are a regional
18 centre, we're not considered in the same way.

19 Overall, there are many reasons why the people of Fort Smith are
20 against NTPC's proposed power rate increases. Here are the main
21 reasons why:

22 Nationally, the cost of living rate for July 2022 was 7.6. June was
23 8.1 and May was 7.7 percent. Over the last year the NWT has
24 experienced the fastest pace of inflation in decades. In May, the NWT
25 inflation rate was 7.5, June's was 8.3, and July's inflation rate was 8.0 for

1 the NWT. The average cost for NWT in the NWT has risen by 0.60 cents
2 between July 2021 and July 2022 for energy. The cost for everything,
3 including food, shelter, clothing, recreational and activities and
4 transportation costs are all going up. The average person and the
5 average household are increasingly struggling to make ends meet.
6 People's monthly expenses are getting higher, making people feel worried
7 and anxious about their finances and their futures. The high cost of living
8 impacts some groups more than others, such as low-income people,
9 single parents, disabled people, students, business owners, and seniors.

10 In addition, Fort Smith has the highest per capita population for
11 seniors in the NWT. According to the 2021 census, there are 480 seniors
12 living in Fort Smith who are 60 years or older. That amounts to 18.86
13 percent or one-fifth of the entire community. Most seniors live on a fixed
14 income, so any major changes to their monthly expenses will put them into
15 a vulnerable and fragile financial situation. Many seniors will financially
16 assist members of their family with monthly expenses, which puts double
17 the pressure on their finances. The Fort Smith Seniors Society is strongly
18 against NTPC's proposed rate increases for Fort Smith.

19 Surplus power is not efficiently utilized. According to a 2012 report
20 on the cost pressures of NTPC, the Taltson Dam alone generates
21 between 5 and 8 megawatts of surplus energy every year. What is the
22 NWT doing with all the surplus electricity?

23 According to a 2007 application proposal on expanding --
24 expanding the Taltson Dam, the Taltson hydro dam has been operating
25 below its energy output capacity since 1987 when the Pine Point mine

1 closed. Right now all the surplus hydro energy is simply going over the
2 Taltson Dam and being wasted.

3 So again I ask, how is the NWT using the surplus power that we
4 produce from our energy grid? If NTPC wants to create more revenue and
5 reduce costs for consumers, they must make better use of the surplus
6 power that is being generated. One idea, NTPC should consider to
7 encourage people to use electric heating, as this would increase the
8 overall amount of power consumed therefore creating more revenue for
9 NTPC and reducing the average cost for people's monthly bills.

10 In closing, it is very clear that Fort Smith has the largest
11 clean-energy producing facility in the NWT. Yet NTPC wants to increase
12 our rate by 20 percent in two years, which makes no sense. We must be
13 treated like every other community in the territory. Everybody should have
14 the same rate increases.

15 Also, we do not want to see the NWT go into a one-rate system or
16 zone. If one community gets a 2.5 percent increase, then all of the
17 communities should be getting a 2.5 increase as well. Fort Smith is the
18 closest to the Taltson system, which everyone else wants to connect to.
19 So why should we be paying more -- the most -- be paying the most for
20 our power? With access to the Taltson Dam right at our doorstep, the cost
21 should be unfairly -- should not be unfairly higher for us than all other
22 communities. That would not happen anywhere else. Especially in the
23 capital.

24 Thank you. Now I'll have each of my leaders say a few words.

25 MR. VAN TIGHEM:

Thank you, Ms. Martselos.

1 Salt River First Nation Addresses the Panel:

2 CHIEF DAVID POITRAS: My name is David Poitras, Chief of
3 Salt River First Nation, and I feel really stupid talking to the wall here.

4 You know, I just want to remind you that a dam is located right on
5 the middle of our traditional territory. Not only ours, but the local Métis
6 council. Usually when something's happening in another nation's
7 traditional territory, they talk about impact benefit agreements or some
8 such benefit. We have never benefitted from that, and to me, the
9 historical legacy that NTPC dealt with in the first place when that dam was
10 built from 1965, there was no consultation with the Indigenous people.
11 Now that's something that has to happen in the future. And even though I
12 won't be Chief after next Monday, I'm going to make sure our next Chief
13 and council pursue this. There needs to be some sort of of a settlement.

14 The people of my nation are going to suffer because of some
15 increase in power. Right now the power of -- I mean the cost of food,
16 everything has gone up. And now we have this increase to our power
17 bill. That's going to create a lot of hardship.

18 Why are we asked to supplement other small communities for
19 diesel? Each community should be helped by the federal initiatives, and
20 not by the people living closest to the hydro we produce power. Will this
21 increase go higher by 2030? What's going to happen by then? And I've
22 always believed that NTPC should operate like a business. Rather than
23 come to us like the lords of long ago where they tax the peasants without
24 return -- without asking any of their business, they just tax them, that's
25 what you do to us. You come here every so often and say we're asking for

1 this increase. We need this increase. Well, it's time that you start looking
2 at other alternatives like Frieda just mentioned.

3 I have been heating my house with electric power since 1984, '83
4 or '84, and I have phoned the office many times and asked will there ever
5 be a subsidy for us guys that use electric power, and they say well, we
6 don't know. But I'm telling you now, you should figure this out and let us
7 know and encourage other people to begin using electric heating, as it's
8 going to increase your -- your revenue. That's what I mean by operate like
9 a business. Look at alternatives to increase your revenue instead of
10 always coming to us and saying we need to increase our rates.

11 This rate increase comes at the worst possible time -- this proposed
12 rate increase at the worst possible time. Right now with the cost of food,
13 the cost of everything has gone up, and now you're going to put this on
14 our backs for this winter. And it's a really poor time because winter 's
15 when our costs increase.

16 So, you know, I -- and I don't want to talk very long, but I hope
17 you're going to listen to what I said. And remember, when you're dealing
18 with us, you're dealing with the people that own this land. We have been
19 here for thousands of years. And you guys are going to have to start
20 giving us some kind of an impact benefit from using our -- using our
21 resources. Thank you.

22 MR. VAN TIGHEM: Thank you, Chief Poitras.

23 Fort Smith Métis Council Addresses the Panel:

24 PRESIDENT ALLAN HERON: Good evening. My name is Allan
25 Heron. I'm the president of the Fort Smith Métis Council.

1 You've heard the concerns of our MLA and our Chief, and you're
2 going to hear it from the mayor and myself. Just to go over and over
3 again, it's -- is kind of waste of time.

4 But people, government, they've got to come and consult with the
5 people in the communities. You people are making decisions on our
6 behalf without us -- letting us know about it, which is so wrong. We're a
7 small community, and we need help with our power. We need help with a
8 lot of other things. Everything's going up.

9 You know, you take a look at the start. You said, okay, we gotta cut
10 on the power, so what you should do is go with LED lights. Everybody did
11 that. Now their revenue is going so high again so why don't you put
12 everything back to normal, and then you'll get your revenue back?

13 You know, there's other ways instead of nailing us all the time. Fort
14 Smith always seems to be the town in the Northwest Territories that
15 everybody picks on. Government likes to pick on this town for some
16 reason. Fit's that time it stops. Come and talk to us and let us know
17 what's going on. You know, we're not from Yellowknife. We're from this
18 little town. And you people have to listen to us and come into our town
19 and let us know what's going on with this power.

20 You know, it -- it's no good sitting on there, you know, talking on a
21 computer. You know, come face-to-face. Visit this community. Have a
22 community meeting. Let the people of this community know exactly what
23 you people are doing and what's your reason for it. Those are things that
24 need to be done. Thank you.

25 MR. VAN TIGHEM:

Thank you, President Heron.

1 Town of Fort Smith Addresses the Panel:

2 MAYOR FRED DANIELS: Mayor Daniels here from Fort Smith.

3 You know, we talk about this Taltson over years and that where NTPC
4 was supposed to come and switch everything over to electric. And I was
5 game for that. And so we started making changes here and there. And at
6 the end of the day, you're not even there. You know, you still have to do
7 the transformer lines, probably the other lines as well.

8 But nevertheless, we've talked about this 20 some years ago when
9 Joe Handley was premier, when it was between the Métis, Salt River, and
10 I think Akaitcho at the time, and South Slave Métis, and the government.
11 We had talked about these before. And then 20 some years ago, to find
12 out that we're not even in the position yet to change over. So basically
13 they've just wasted 20-some years of our time. And then we're going to
14 wait some more? You know, and you're asking Fort Smith to come upfront
15 with more money and that but still you still have a mayhem in our
16 community with your telephone lines.

17 What's his name, uh, paper guy?

18 MLA FREIDA MARTSELOS: Don Jaque.

19 MAYOR FRED DANIELS: Don Jaque hit on that, you know?

20 And if we're going to go down this line, I look at our -- our fuel bills
21 here just at the town infrastructure alone, and that's a heck of a lot of
22 money. And yet we're not even there with you guys. I was thinking of
23 switching over. But, like, how much is that going to cost? And then you're
24 asking us for an increase, and that's not even coming here. You haven't
25 even dealt with your problems in our -- in our community. But yet it's going

1 to go and subsidize somewhere else. So, I mean, you haven't really
2 played ball fairly with Fort Smith.

3 And yes, the -- the president of Métis is absolutely right, along with
4 the other leadership, is Yellowknife's always taking jobs out of here.

5 Now, this is a government-run town. This is all we got. We don't
6 have any industry here or anything. Any -- any jobs that come out of this
7 place, we lose mega. Because you take a look, and it might be one job,
8 but that might be a family of five. And you take five people out of here,
9 that's a big problem for us. And now you're expecting us to pay more, and
10 you're not even -- you're not even there with us on our stuff that you left
11 behind in our community. You've never dealt with that.

12 There's been a letter there for the last 10 years that went out to -- to
13 the people -- or the Power Corp and that. It hasn't been addressed. It
14 went to the GNWT. It hasn't been addressed. It's still on the table. When
15 are you going to deal with that? And then you're asking us for more
16 money. Like, it just -- like, I -- I just don't get it. It doesn't make sense.

17 If you wanted to go, you know, with electric, fine, I'm into that. Yes,
18 it'll save me a lot of money as well as the residents in Fort Smith. But, I
19 mean, you had 22 years to do it. I mean, it should show the PUB that
20 you're not with the game. Like, I'm sorry. That's just the way I see it. You
21 had 20 years to advance into this, and yet we're still waiting.

22 You know, it just -- it just gets tiring from Smith and being
23 hammered and hammered.

24 And let's be honest about it. Right now Yellowknife -- Yellowknife's
25 got a serious problem. It's because the mines are, you know, slowly

1 closing down. But we -- we at Fort Smith had nothing to do with that. We
2 did not get any benefits out of that other than jobs. And, yes, we are
3 grateful for those jobs. But nevertheless, you can't start stealing out of
4 these communities because you're in a panic mode. Think of something.
5 Think of getting on board here and bringing the people of the Territories
6 so they could all go on -- on electric, and then help with the greenhouse
7 gases. Then you've got a Territories that'll probably be number one before
8 any other province that ever pulled it off. But you're not there yet because
9 you don't listen, you know. So I'm sorry, PUB. I mean, you gotta -- you
10 gotta get these guys in shape here. Like, that's just all there is to it.

11 So, anyway, before going on, I'd just like to finish here, and, you
12 know, this is totally unjustifiable because they're not doing anything.
13 Another -- another five years from now, they're going to say, well, we need
14 another 5 in -- percent increase.

15 But what does it do for us? It doesn't do nothing. Nothing for Fort
16 Smith. There's other communities that are waiting for this. But nothing
17 has been done after 20-some years. You had your opportunity. You lost
18 the game. Sorry. Thanks.

19 MR. VAN TIGHEM: Thank you, Mayor Daniels. I should
20 let you know that Don Jaque did a presentation earlier this evening. So he
21 covered off what you've suggested.

22 Thebacha MLA Freida Martselos Addresses the Board:

23 MLA FRIEDA MARTSELOS: So Mr. Chairman, I guess we were
24 wondering why -- why the whole Public Utilities Board is meeting in
25 Yellowknife? I mean, I sent an email and asked that you come to Fort

1 Smith for this hearing because it deals with -- the major cost is with Fort
2 Smith and the outlying communities of Hay River and Fort Res and
3 possibly Lutsël K'é . And yet you -- and instead you decided to -- to do it
4 in Yellowknife. I just think that's not acceptable, like some of the
5 leadership said.

6 And, you know, we -- this power -- now everybody wants the power
7 from the -- with the expansion of the Taltson. And I'm all in favour of the
8 expansion. I've always stood up in the House and supported NTPC
9 because I think it's the right way to go to get off diesel and to get off all
10 these other things and go with clean energy, but, you know, not at the
11 expense of the community of Fort Smith.

12 And I know that the Hay River MLA had also asked to have the -- to
13 do the -- to have a hearing there.

14 And, you know, the Public Utilities Board being the oversight should
15 have thought of those things. We don't have to have everything
16 centralized in Yellowknife, especially when it comes to a hearing that -- the
17 most -- especially with this group in the South Slave. The South Slave is
18 the one that's going to lose the most with this whole increase thing. And
19 that can't happen.

20 And you know what they're going to say? And I don't want this to
21 happen, I'm going to warn you now, that you'll say oh, we can't do it for 10
22 percent, just like you -- you kind of had an inbetween there before you --
23 and we're going to review it. We don't want to go 5 percent and 5 percent
24 and think we're going to be happy. We've got to be the same as all the
25 other communities with 2.5 percent, you know? It's fair game.

1 You guys want the power over here, all over the territories,
2 including Yellowknife. Well, you know, it just so happens it's in our back
3 yard. It's only 10 minutes from here if you go by small plane. And, you
4 know, I -- and I've always supported the -- the terms of reference for the
5 expansion of the Taltson, providing -- providing -- that the people within
6 those areas have a say. That includes the Indigenous groups and NCPG,
7 okay. There has to be an agreement. And once that's settled out, then
8 you -- you know, I'm sure they don't have a problem with it. But they have
9 to have a say.

10 And having a say -- we only have this little small computer here,
11 and we're facing a wall, and that's -- that was what was set up for us. That
12 too is unacceptable. You know, there's a lot of -- it's almost like, you know,
13 we have to talk to a wall instead of talk -- when we have people sitting in
14 the audience. So with that, I want to thank you for tonight. And -- and I
15 hope you keep that in mind.

16 You know, I'm a very strong person when it comes to this
17 community. This community is -- was born and raised here, and I'm going
18 to die here. And this is an amazing community. But like some of the
19 leaders said, you know, they're always fooling around with us here. It
20 seems like I'm always defending something, whether it be with education
21 or with any other things, but it's always with -- it's always Fort Smith. And
22 there's other places that have too much, you know. And we have to start
23 distributing the wealth. It can't all be in one place.

24 And with that, I want to thank you for listening to us tonight. There
25 might be some closing remarks from the rest of the members here. But

1 thank you very much, Mr. Chairman.

2 MR. VAN TIGHEM: Thank you. Thank you for your
3 comments.

4 Interestingly, the last GRA we had, yes, the meetings were in
5 Yellowknife, and we had some input from the public. This time we've
6 made available input from Inuvik, Norman Wells, Fort Smith. Our offices
7 are in Hay River. So we'll work toward having meetings in Fort Smith and
8 Hay River still. Thank you.

9 CHIEF DAVID POITRAS: Mr. Chair, Dave Poitras again, Chief
10 of Salt River First Nation.

11 For your information, just in case you don't know, or some of you
12 don't know, that Taltson Dam is surrounded by 10 parcels of reserve land
13 that belonged to Salt River First Nation No. 195. It don't sound like much,
14 but -- but it means a lot. It tells you that you're right in the middle of our
15 traditional territory. So I want you to take that as a -- as a fact, and it's
16 going to come back into the future to haunt you guys. Thank you.

17 MR. VAN TIGHEM: Thank you. Noted.

18 PRESIDENT ALLAN HERON: I just have one thing to say; it's Allan
19 Heron. We would like your board to come to Fort Smith. Come and listen
20 to us. Take advice from us. You know, your -- your increase, there's no
21 call for that. Absolutely nothing like that. So you should really consider --
22 the government loves to spend money. Come over to Fort Smith. Bring
23 your board over and listen to the concerns of this community. Thank you.

24 MR. VAN TIGHEM: Just for clarification, you're inviting
25 the Public Utilities Board; are you inviting NTPC who are the ones that are

1 looking for the revenue?

2 MAYOR FRED DANIELS: Mayor Daniels here. Just a
3 welcome, or I'd like to thank you for tonight there, letting us speak and
4 that. But, you know, there's a lot of work that we still have to do here, and,
5 you know, this is -- like I said, it's been going on 20 some years here that,
6 you know, they had their opportunity to pull it off, and still they haven't.
7 And they're asking for increases but still we're left with mayhem in our
8 community that hasn't been addressed. And whether it's the GNWT, or
9 NCPC at the time, I mean, there was letters sent out every ten years that
10 was totally ignored. I mean, you gotta deal with this in a more professional
11 manner.

12 And, you know, having tonight's thing, well, it should have been a
13 hearing in Fort Smith. I mean, we're the ones that are -- one of the ones
14 that are most affected. You should have came here. But, you know, that
15 just goes to show you.

16 But anyway, I'd like to thank you for this evening. Thanks.

17 MR. VAN TIGHEM: Thank you. Thank you for taking the
18 time to come.

19 I have a note that Dianna Korol wishes to address us.

20 Councillor Dianna Korol Addresses the Panel:

21 COUNCILLOR DIANNA KOROL: Good evening, and thank you.

22 I would just like to say that the leadership has definitely made some
23 very, very valid points. And as a councillor for the Town, I would like to
24 expand on what they have said about the costs that are going to be
25 incurred by the residents of our community of Fort Smith.

1 Any comment from the Power Corporation?

2 A MR. GRANT: I'd like to thank -- thank you for
3 bringing this forward.

4 It surprises me that you have had to disconnect power for your
5 arena or your electric services when the mine -- or when the hydro site is
6 operating. There are constraints when the hydro site is offline, and that is
7 why we do have electric interruptible rates as opposed to firm rates for
8 electric heat.

9 We do have a study in place right now to look at increasing the
10 distribution system in Fort Smith so that they would be able to add more
11 electric heat customers in Fort Smith, which I hope would provide you with
12 some savings when adopted, especially with, like you say, some green
13 funding that would be available and with the savings that electric heat can
14 provide over traditional heat sources, like diesel. I hope that would be
15 available to you so you could reduce your -- some of your costs in that
16 way.

17 Fort Smith does still, even after this increase that we've proposed,
18 remain having the lowest power rates in the Northwest Territories. I'd just
19 like to remind you of that as well. So thank you.

20 MR. VAN TIGHEM: Thank you.

21 Are there any other presenters registered to address the panel?

22 Seeing none, we appear to be done.

23 Thank you very much to everyone that came out. We will continue
24 our contemplation. I appreciate your sage wisdom and personal localized
25 knowledge which is much appreciated. And we'll look forward to providing

1 a decision early in the new year.

2 Thank you very much. Good night.

3 (ADJOURNED AT 8:38 p.m.)

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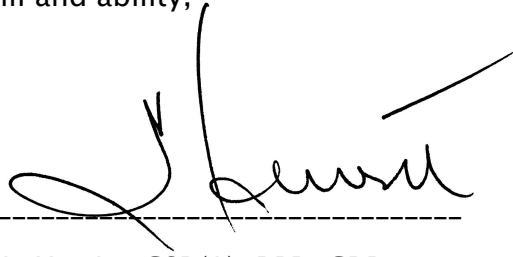
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Certified correct to the best of my
skill and ability,

A handwritten signature in black ink, appearing to read "Lois Hewitt", written over a horizontal dashed line. The signature is fluid and cursive, with a long vertical stroke on the left side.

Lois Hewitt, CSR(A), RPR, CRR
Court Reporter